KRISTIN KESSLER

JUNIOR FRONT-END DEVELOPER

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ABOUT ME

I worked in the hospitality industry and completed two different programming courses with top results in the last 18 months. I am a creative and decisive person, who is enthusiastic about facing new challenges and acquiring knowledge. For me, programming is extremely interesting because of its variety and the possibility to create diverse solutions in unique ways.

EDUCATION

Introduction to AI
Certification BIG school (2025)

Foreign Language Correspondence
Lovania Academy (2007-2010)

Programming with PHP (Free Software)
Diploma Centro de Formacion AFS (2024)

Junior Front-end developer
Certification SheCodes (2024)

SKILLS

- HTML + CSS.
- JavaScript. /React.
- VS Code.
- GitHub.
- Responsive development.
- Hosting.

LANGUAGES

- English (Fluent).
- Spanish (Fluent).
- German (Native).
- Italian (Basic).

WORK EXPERIENCE

Reception Manager

Hotel Surfing Colors - 2025 - Present

- Manage front desk operations, lead reception staff, ensure guest satisfaction, handle daily accounts, manage invoices and payments.
- Maintain communication between departments (housekeeping, maintenance and guest services) to ensure seamless experiences for guests.

Second reception manager

Hotel Surfing Colors - 2016 - 2025

- Overseeing daily front desk operations, ensuring efficient check-in/check-out processes for guests
- Supporting the reception manager in managing the team by ensuring excellent customer service and resolving guest issues promptly.
- Resolving guest complaints and special requests, ensuring guest satisfaction and promoting a welcoming environment.
- Checking reservation systems and room assignment management to optimize occupancy and guest preferences.

Administrative and management assistant

Bungalows "La Serenada" - 2011 - 2014

- I provided comprehensive administrative support to management, including scheduling, correspondence and report preparation.
- Coordinated communication between departments, such as maintenance, housekeeping and guest services, to enhance the guest experience.
- I assisted with financial tasks, such as billing, expense tracking and budget management.

Administrative and management assistant

O'Neill Surf School - 2011 - 2014

- I provided administrative support to the surf school management, managing scheduling, email correspondence and customer inquiries.
- I managed lesson reservations, equipment rentals and payment processing, ensuring smooth daily operations and excellent customer service.
- I coordinated staff schedules, assisted with payroll and maintained clear communication between instructors and management.
- I supported marketing initiatives by managing social media updates, responding to customer reviews and promoting special events.